



FREQUENTLY ASKED QUESTION

FAQ on EBMS



Frequently Asked Questions (FAQ)

1. Web portal address

<http://egiyebangla.online>

Hosted in the dedicated servers of H&FWD at Swasthya Bhawan

The web address (URL) is likely to be changed by the H&FWD to “gov.in”, to be informed to all concerned, as and when implemented.

2. What is MS ID?

Ma O Shishu (MS) ID is a unique 10 digit code of each mother and child, auto-generated by the EBMS system.

MS ID starts with 1 (for Mother) or 2 (for child)

10 digit logic is as follows:

1 3 5 2 6 8 7 4 1 9 2 3 5 2 6 8 7 4 1 9

First digit	Next 7 digit	Last 2 digit
'1' denotes Mother '2' denotes child	Next 7 digit is auto-generated for each mother and child in a year	Last 2 digit denotes calendar year

For existing (already registered) beneficiaries:

For all existing registered mother and child (legacy data received from GoI till 8th November, 2019), 12 digit RCH id is also there. You can search these beneficiaries with the existing RCH id in the portal.

For all these beneficiaries, the EBMS portal has also generated MS ID which is displayed in the system, along with RCH ID. MS ID of the existing (already registered) beneficiaries may kindly be noted by the users for communication with ANMs and others.

For new beneficiary:

While registration of a new beneficiary (Eligible Couple or child after delivery), Only MS ID will be generated by EBMS portal.

In future, while sharing the dataset with GoI, RCH ID of the new beneficiaries will be provided by GoI and accordingly, will be displayed in the EBMS portal too.

3. What are the modules of Data Entry

- a. Village Profile Entry
- b. Eligible Couple Entry
 - i. EC 1

- ii. EC 2
- c. Pregnant Women Registration
 - i. PW 1
 - ii. PW 2
- d. Ante-natal details
 - i. ANC 1
 - ii. ANC 2
 - iii. ANC 3
 - iv. ANC 4
- e. Delivery Information
- f. Infant Details
- g. PNC
 - i. Mother
 - ii. Child

What are the Structural Changes of EBMS portal compared to GoI portal

4. 'Set Location' of RCH

This feature has been removed from EBMS

Block level DEO needs to select 'village' from drop down menu under respective 'Sub-Centre' and fill-up the profile page. The codes of Village and Sub Centre are not displayed (in bracket).

However, in case of EC entry, the selected Sub-Centre and Village name remains unchanged for ease of data entry. This helps in entering details of multiple ECs under the same village.

5. Village Profile Entry:

Profile entry is a must (once in a year), without profile entry, no other modules (EC / PW) can be accessed.

During village profile entry, user may now select the name of nearest 24x7 PHC and nearest FRU from the drop down menu

6. EC Re-register module:

This module has been removed from the EBMS portal, the system will automatically re-register the PWs as EC based on the following logic:

- Aborted
- LMP + 322 days and delivery not reported
- Delivery date + 42 days

EC Status: the following drop down values have been included:

- Active / In-house
- Migrated In / Guest
- Inactive

- Death
- Permanent Sterilized (M/F)
- Migrated-Out
- Widow / Divorced / Separated
- > 49 years of age (crossed reproductive age)

EC Address:

'Address' data field has been renamed as 'Postal Address' and PIN Code is also incorporated (Pin Code is a mandatory data field).

For EC's address, drop down menus are available District – Block/Urban Master of West Bengal (EC will either be registered in rural area, i.e. village OR in Urban area, i.e. M/MC/M.Corp with Ward number and address field). There is a provision for selecting address as "**Other State**".

7. ANC Details

At present, 4 ANC service delivery details are required to be entered in the portal (in accordance with the RCH guideline¹). Later, provision will be created to enter additional visit details (especially for high risk PWs) in the portal.

For certain specific situations (e.g. if the mother has taken initial ANC services from any private hospital and if the data is available), provision is created to enter the ANC details, taken from private hospitals. For this, under "Facility / Place / Site of ANC done", option is there to enter details of ANC from Private Hospitals ('If Other, Pls Specify'). However, the mother will have to be registered in the portal and in such cases, the registration date might be greater than the first ANC date.

Auto-managed intra-state migration:

A PW registered in a sub centre (say in Bankura District), temporarily moves to her parent's place (within West Bengal) in a different district (say Howrah) and takes a part of ANC services from a sub centre of Howrah district.

Previous registration detail of Bankura (EC ID) is available with the PW and the sub centre of Howrah district will be able to enter her subsequent details in the portal, accordingly. Migrate IN/OUT issues will be automatically handled by the system.

Data Field Replacement:

- TT has been replaced with Td
- Measles has been replaced with MR
- 'IFA tablet details' has been incorporated under ANC and PNC both

¹ As per the RCH guideline, serial number of ANC service will always start from 1, irrespective of the number of weeks of pregnancy. For example, If a pregnant woman with 20 weeks of pregnancy, visits for the first time for ante-natal check-ups, that visit will be considered as 1st visit and not 2nd visit, although at 20 weeks she is due for 2nd visit

Abortion Details

In Abortion data field, no restriction has been incorporated in order to collect the factual dataset. The following option is included under Abortion

- Type:
 - o Induced / Spontaneous
 - If induced, place (Govt./Private)
- No. of weeks of pregnancy (auto calculated from the date of LMP)
- Method used
 - o MMA
 - o MVA
 - o EVA
 - o Others

8. PNC details

For ease of data entry, Mother and Child PNC detail forms are now visible in the same page. Earlier, in RCH portal, these were two separate pages.

9. Advance Search Module

'Advance Search' module has been made **dynamic**, i.e. user can search with any parameter, **on the go** (without selecting the data field from drop down menu)

What are the data validations in the present system?

10. Data Validation:

At present, standard validations are there in the system, like...

- No future date will be acceptable
- Abortion date should be higher than LMP date
- PNC date should be higher than the delivery date
- Immunization dates should be higher than the date of delivery (except 0 doze) etc.

What is data edit logic?

11. Data Edit² will be enabled at the immediate upper tier only (e.g. data entered by block may be edited by district level user, data entered by the ANMs may be edited by the Block, etc.)

However, at present, Block level users will be able to edit the dataset except the following:

- o LMP date
- o Date of Delivery
- o EC 1 and EC 2 (once saved and continued to other forms, EC 1 and EC 2 will not be available for editing)

² The edit logic may change after discussion with appropriate authority

Is there any provision to enter details of service delivery without EC registration?

12. The existing standard feature is, for PW data entry, each woman should be registered in the EC module first.

However, a feature (for Direct PW Registration, avoiding EC registration) will be created in EBMS portal for the homeless / mentally disabled people/people from outside the catchment area of SC and without any previous RCH Id. These are exceptional cases, all other normal cases MUST follow the defined protocol, i.e. EC registration and thereafter PW tracking.

How many Block level data entry users are available?

13. At present, two sets of Block level user IDs (DEOs) are created with same user privilege (the IDs have been kept similar to GoI's user IDs). All default passwords will be 12345. Users are requested to change the password after login.

To change the password, user will be prompted to enter OTP (to be sent to the user's registered mobile number)

14. There is a separate login id available at delivery point (to enter delivery details and infant details with 0 doze immunization)

Though, using delivery point login, the user will be able to view other data entry forms too (for entering specific details like, 'Is this a PMSMA – ANC Visit?')

What should I do if I find any gap in Sub-Centre vis-à-vis Revenue Village Mapping?

Sub-Centre vis-à-vis revenue village mapping is incorporated in the EBMS portal, *based on the inputs (master tables) received from GoI*. If there is any gap in information, this may kindly be informed to the support team.

What is contact number of EBMS Support team?

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